Designation	Project Manager – IT (SAP)
Job Description	- Minimum 2 end to end SAP Implementation as project manager. - Provide Application strategy & direction on all SAP service. - Ensure all SAP application services are available within the prescribed services levels. - Ensure the ICT suppliers are compliant with their change management protocols related to SAP environment (both management and technical). - Ensure the ICT suppliers have full control and management of their supply chain within the SAP environment. - Work closely with the ICT suppliers to determine the SAP applications roadmap and service delivery processes. - As an intermediary between Business process owners and the SAP support organization in relation to development, implementation and support of SAP functionality. - Responsibility to ensure the continuity of SAP Processes. - Responsible to manage both application as well as infrastructure. - Should have excellent understanding of SAP solutions and of the consulting business processes and functions. - Responsible to manage the relationship with functional and technical consultants. - During first phases of the Go Live the role will predominantly focus on Incident Management, Route Cause Analysis and SAP change Management processes. - Maintain contact with LoB Heads, BPOs, Power Users and advise on the functional and technical feasibility regarding Request for Changes, advising if solutions are most appropriate - To manage the relationship with functional and technical consultants to provide both incident resolution and development services - To ensure that procedures, quality assurance, templates and documentation according to the current SAP standards - To participate in User Group meetings with business to balance the requirements of the BPOs functional owner with planning, priority and budget - Well conversant with SAP developments in the functional area - To inform and plan new developments in SAP with Module Leads. - Maintain the integrity, manageability and architectural aspects of the SAP systems - Review and guide on Solution Maps for functional and technical issues / challenges - Implementation of Security Policy in the SAP environment - IT Operations Management - IT Service Delivery Management - IT Security Management - IT Cost savings and Budget control Management - IT Process Control
Desired Profile	Exceptional leadership, organizational and interpersonal skills.
Experience	10 + years
Functional Area	Information Technology
Education	B.E (Computers/Electronics & Telecommunication) /MBA (IT)
Location	Mumbai – Corporate Office
Contact Person	Udisha Singh
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